

5.1.3 The institution has a transparent mechanism for timely redressal of student grievances including sexual harassment and ragging cases such as	
* Give details for the applicable options in the Data Template; Documentary supports to this Metric to be hosted on the institutional website and appropriate links to be provided	
1. Institution has guidelines regarding redressal mechanism approved by appropriate statutory/regulatory bodies	Provide links to the document https://www.rvrccd.org/anti.html
2. Details of members of grievance redressal committees are available on the university website	Names of the members of grievance redressal committee : Smt Ch Jalaja Kumari, Smt M Suneetha
3. Awareness programmes are conducted to communicate the guidelines for redressal of student grievances to teachers and students	Provide links to report of the programmes https://www.rvrccd.org/anti.html
4. Provision for students to submit grievances online/offline	1. No. of grievances submitted online: 0 2. No. of grievances submitted offline: 2 3. Link to the portal for online submission of grievances: 0
5. Grievance redressal committee meets on a regular basis	Link to Minutes of meeting/s of grievance redressal committee https://www.rvrccd.org/anti.html
6. Students' grievances are addressed within 7 days of receiving the complaint	1. No. of grievances redressed within 7 days: 0 2. No. of grievances redressed beyond 7 days: 0 3. No. of grievances pending: 0